

E&I and Enterprise Program Benefits and General Information

Frequently Asked Questions

Educational and Institutional Cooperative Service, Inc. (E&I) has negotiated a preferred car rental agreement with Enterprise. The benefits of the specially negotiated program extend to both personal and business travel. Below are answers to commonly asked questions about the program.

Q: Who is an eligible renter under the E&I contract with Enterprise?

A: All members of faculty and staff on university business and personal rentals.

Q: Is there a minimum age requirement?

A: Yes, the E&I contract permits eligible drivers over 21 years of age to rent.

Q: Is the program available for student travel?

A: No, this is not a student program.

Q: Will I need to show identification at the time of rental?

A: Yes, ID may be required to validate university affiliation.

Q: How do I know I'm getting the lowest rate?

A: When using Enterprise's designated web site, discounted rates are built into the pricing for business and personal reservations. To ensure the lowest rate when making a phone reservation, identify yourself by providing the appropriate discount number for OSU (XZ38OSU for business and XZ38OSP for personal).

Note: When making personal reservations via web site, be sure to reference The Ohio State University when prompted for Member Institution.

Q: What are the program benefits?

- Unlimited mileage (some exceptions may apply)
- Collision Damage Waiver coverage included at no additional charge
- Supplemental Liability Protection coverage included at no additional charge
- Minimum rental age is 21
- Valid for both business and personal travel

Q: Should I accept the optional Collision Damage Waiver (CDW)?

A: No, **the optional Collision Damage Waiver is included** in the rate program and should be declined. Accepting the Collision Damage Waiver Option would simply duplicate the negotiated program benefits. The Collision Damage Waiver is **included on business rentals**. The Collision Damage Waiver (CDW) eliminates the renter from responsibility when the car is involved in either a collision or comprehensive incident (theft, fire, vandalism, damage to vehicle as a result of hitting another car/object).